

Fan Mail



Since 1995, Element Care has provided comprehensive and coordinated medical care and services to adults 55+ at our PACE Wellness Centers on the North Shore and Merrimack Valley. With the onset of the COVID-19 crisis, Element Care has brought our services including nursing, PT/OT, behavioral health, activities, meals, medications, activity packets, daily check-in calls and much more to our participants at home. Here is some recent fan mail from our valued partners and participants on how well Element Care supports them at our PACE centers and at home.



"During this challenging and uncertain time, Element Care's PACE has provided high touch, personalized care and supportive services to our residents enrolled in their Element Care PACE program. Their enhanced focus on resident's safety and isolation throughout this coronavirus crisis has been Element Care's highest priority. We look forward to continuing our relationship with Element Care. Thank you for all that you do for our residents, it truly makes a difference."

-Jennifer Zajac, BSN, R.N. Program Development Manager, Peabody Resident Services

"The close collaboration between Bethany Nursing, Bethany Wellness and Element Care's clinical and supportive services team has been of great value to our residents. We enhance each other's success through frequent and robust communications. Together we closely partner with Element Care's clinical team to ensure frequent communications and high quality clinical treatments for our Assisted Living and Independent Residents. Team work like this validates how important timely and proactive communication is to ensure medical care and social services are adjusted to meet the changing needs of residents. Bethany benefits from having an Element Care office in the community ensuring residents fully benefit from high quality medical care where they live"

-Jessianne Charette, BSN, R.N. LSW, Director of Wellness, Merrivista, Bethany Communities



"I love everybody here and that love ripples across the board. It feels like everyone has gone on this journey with me and they really feel my pain. The Element Care team helped keep my spirits up, made my situation livable, and made me realize that I am not alone. I have overwhelming feelings of gratitude."





"I'm happy that when this is all back to normal I will have PACE to go to..... PACE is always there."

-Bill L, Element Care participant



"I can't say enough about the staff at the Element Care Element Care Beverly Center. It is such a comfort to know that a caring and helpful person is available 24/7. We are both fairly new Element Care participants and are very impressed with the program so far."

- Rick & Irene D, Element Care participants

Do you know an adult 55+ who could benefit from PACE at Element Care?

Call 1-877-803-5564 to submit a referral today.